



S-Drive for Salesforce.com

S-Drive Simple and Secure, File Management and Distribution

- ✓ S-Drive is an easy, secure and simple file management and distribution platform.
- ✓ No more attachments or FTP, just send a link.
- ✓ Collect your company knowledge in an online secure location.
- ✓ Access anywhere, anytime.

S-Drive Supports:

- ✓ Professional Edition
- ✓ Enterprise Edition
- ✓ Unlimited Edition
- ✓ Developer Edition
- ✓ Force.com Edition

The screenshot shows the Salesforce.com S-Drive interface. The top navigation bar includes 'Setup', 'System Log', 'Help', and 'Logout'. The main navigation bar lists various Salesforce modules like 'Home', 'Campaigns', 'Leads', etc., with 'S-Drive' selected. The left sidebar shows a folder structure: Home > Product Images > Amazon Payments. The main content area displays a file list for 'Home/Product Images/Amazon Payments' with columns for Name, Size, Date Created, Created By, Description, and Actions.

Name	Size	Date Created	Created By	Description	Actions
amazon-payments-180x110.jpg	2.53 KB	11/01/2009 18:53	Admin User	180x110 Logo - Web Resolution	[Icons]
amazon_payments.png	3.91 KB	10/23/2009 10:44	Admin User	Amazon Payments Logo	[Icons]
Marketing media management.pdf	6.8 MB	11/01/2009 18:56	Admin User	Marketing Media Management Whitepaper	[Icons]
Shopping_Cart_Guide.pdf	1.06 MB	11/01/2009 18:56	Admin User	Amazon Shopping Cart Guide	[Icons]

Highlights from S-Drive Features

Storage

- ✓ Unlimited storage for the whole company
- ✓ Upload files up to 2GB in size
- ✓ Multi-file upload
- ✓ Download Manager
- ✓ Redundant, secure and reliable storage based on Amazon.com's storage cloud

Added Value for Salesforce.com

- ✓ Fully integrated into Salesforce.com
- ✓ Attach files to any standard and custom Salesforce Object
- ✓ Organize attachments in folders
- ✓ Email files as link attachments without attachment limitations
- ✓ Report on file activity
- ✓ Expiration dates for e-mailed attachments
- ✓ Allows customers to upload files to cases from customer portal

Usability

- ✓ If you can use Windows Explorer, you can use S-Drive
- ✓ Cut, Copy, Paste and Rename within S-Drive

Security

- ✓ Ability to assign Salesforce.com sharing rules to apply file security
- ✓ Ability to assign role based security
- ✓ Payments handled securely by Amazon.com Payments
- ✓ Your data is stored on Amazon.com's SAS70 compliant storage cloud
- ✓ Secure data transfer using SSL and encryption at rest using 256-bit AES encryption
- ✓ No other third party can access your content unless you allow them

For More Information Visit <http://www.cyangate.com>





Use Cases

- ✓ **Case File Management** S-Drive compliments Service Cloud by allowing customers to upload large case files from customer portal.
- ✓ **Electronic Software Delivery** Software vendors can now deliver their software securely via customer portal. Files up to 5 Terabytes can be uploaded via a desktop client and customers can download these files via a Download Manager. Standard Salesforce.com reports can be used to report on file download activity for faster revenue recognition and support purposes. Software vendors can now have their Sales cycle integrated with product delivery and customer support.
- ✓ **Replace Sales Drives** Sales organizations can replace their existing Sales drives with S-Drive to provide global access to the latest and greatest Sales documents.
- ✓ **Custom Development** S-Drive provides Apex, Web Service and Java programming interfaces for companies to build their own applications on the most flexible Salesforce.com storage solution. These include Force.com applications, custom document management workflows, etc.

Case Files New Folder Upload File(s) Attach from S-Drive Folders Email Selected Delete Selected

Home

Actions	File Name	Created Date	Created By ID	Description	File Size	Private
<input type="checkbox"/> Download Copy URL Edit Del	rommel.rar	4/7/2011 6:03 AM	Evaluation User		1.28 MB	<input type="checkbox"/>
<input type="checkbox"/> Download Copy URL Edit Del	Informavores_Firefly_Documentation.pdf	4/11/2011 12:58 PM	Evaluation User		676 KB	<input type="checkbox"/>
<input type="checkbox"/> Download Copy URL Edit Del	Settings.png	4/11/2011 12:58 PM	Evaluation User		69.13 KB	<input type="checkbox"/>
<input type="checkbox"/> Download Copy URL Edit Del	27_0_isometrisch-schema-voorbeeld.pdf	4/26/2011 8:50 AM	Evaluation User		665.04 KB	<input checked="" type="checkbox"/>

Software Version
ICE 1.0

Software Version Detail

Software Version Name	ICE 1.0	Version Description	Initial release of ICE
Software Download	ICE		
Version	1.0.0		
Parent Folder Id			

Version Files Download Manager

Home

Actions	File Name	Created Date	Created By ID	Description
<input checked="" type="checkbox"/> Download Copy URL	S-Drive Customer Portal Guide 1.15.pdf	3/17/2011 8:40 PM	Admin User	S-Drive portal guide for implementing S-Drive on customer port
<input checked="" type="checkbox"/> Download Copy URL	S-Drive Installation Guide 1.15.pdf	3/17/2011 8:40 PM	Admin User	S-Drive Installation Guide
<input type="checkbox"/> Download Copy URL	S-Drive Quick Reference Guide 1.15.pdf	3/17/2011 8:40 PM	Admin User	Reference Guide that can be distributed to the end-users.
<input type="checkbox"/> Download Copy URL	S-Drive User Guide 1.15.pdf	3/17/2011 8:40 PM	Admin User	Detailed Users Guide

Pricing

Price of Storage Used	Pricing Tiers
\$10.00 per GB-Month	First 5 GB-Month
\$5.00 per GB-Month	Greater than 5 GB-Month through 25 GB-Month
\$2.50 per GB-Month	Greater than 25 GB-Month through 100 GB-Month
\$1.25 per GB-Month	Greater than 100 GB-Month through 1000 GB-Month
\$0.50 per GB-Month	Greater than 1000 GB-Month

Data Transfer Out	Pricing Tiers
\$1.00 per GB	First 25 GB
\$0.50 per GB	Greater than 25 GB through 1000GB
\$0.25 per GB	Greater than 1000 GB

- ✓ No Setup Fees
- ✓ All data transfer into S-Drive is at no cost
- ✓ Unlimited users and storage
- ✓ No term commitments



For More Information Visit <http://www.cyangate.com>